

# ANNUAL REPORT

2018 - 2019



communitylinks



community links wellbeing



communitylinkswellbeing.org.au









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**BIG JOURNEYS  
BEGIN WITH  
SMALL STEPS**



## ABOUT US

Community Links Wellbeing has a long history in delivering a continuum of strength based services, across the lifespan of community members.

The organisation is well respected in the sector and amongst government funding bodies as providing quality services at grassroots level; connecting and consulting with community to identify existing and emerging needs and delivering projects that meet those needs.



## OUR VISION

Community Links Wellbeing strives to connect communities, develop resilience in families, stimulate children's potential and increase confidence in young people.

## OUR MISSION

Community Links Wellbeing works with individuals, families and communities of the Wollondilly, Wingecarribee, Camden and Campbelltown Local Government Areas to build a strong and viable infrastructure that will support vulnerable members of the community and provide them with the capacity to effectively manage their lives.

## OUR HISTORY

Community Links Wollondilly was formed in 2006 when Wollondilly Community Development Committee [WCDC], Wollondilly Camden Family Support Service [WCFSS], Wollondilly Outreach Resource Service [WORS] and Wollondilly Youth Services Network [WYSN] amalgamated. The amalgamation was approved by the government departments, which funded these services.

In 2009, Community Links Wollondilly formed The Haven Project Consortium with Anglicare, The Disability Trust, BCD Community Care and Macarthur Disability Services to provide a respite coordination service to Mental Health Carers. As a result of this consortium, service delivery expanded to the Wingecarribee and Campbelltown Regions.

In 2011, CLW was offered the opportunity to manage Wingecarribee Family Support Service [WFSS].

In 2012, CLW applied for DGR status which meant that the organisation can source charitable donations to help fund programs.


In April 2018 Community Links Wollondilly merged with Wingecarribee Family Support Service and the service was renamed to Community Links Wellbeing.

In November 2018 our outreach office in Bowral, for youth mental health, was established.



## MENTAL HEALTH

**You in Mind** provides support to the community by providing a mental health professional such as a Psychologist or Mental Health Accredited Social Worker, at a time, location and venue that works best for the consumer to navigate their psychological therapy. The mental health professional provides evidence-based and person centred support to improve the consumer's overall wellbeing.



**ReFrame** supports young people aged 12-25yrs living in Wollondilly and Wingecarribee. The service is delivered by mental health professionals and youth engagement workers within a hub-based and outreach framework. The program has developed strong linkages with local GP's, community mental health teams and other community based organisations to ensure that the youth are provided with a supportive wraparound service.



## ALLIED HEALTH

The therapy supports all members of the community and provides resources to help them achieve positive personal and community outcomes. Our highly skilled and experienced therapists are trained in delivering current evidence based practice to ensure the most

effective service is provided. Multidisciplinary assessments are also available. Therapists are certified practising members of the following professional bodies, Occupational Therapy Australia and Speech Pathology Australia.



## NDIS

As a Third Party Verified and registered NDIS provider with networks and partnerships that operate across the Macarthur region, the service supports the NDIS requirements and is

registered for the following services: support coordination, speech therapy, occupational therapy, exercise physiology, life stage transition and behavioural management.





## COMMUNITY ENGAGEMENT

When we connect we are strong, healthy and happy within our community. The Community Engagement Team works closely with the community in Wollondilly, Wingecaribee and Camden to provide opportunities for you to get involved through events, workshops, groups,

and other activities. Groups are a positive way for people to interact with each other, support specific issues and form valuable and lifelong networks. Events, groups, activities and workshops are developed from what you tell us is needed in the community.



## CASEWORK

Sometimes life just doesn't work out the way we would like. Sometimes situations arise that we don't know how to handle or where to turn to for advice and support. The Casework Team assists and supports families with children aged from birth to 16 years of age living in the Wollondilly, Wingecaribee and Camden areas. Caseworkers help with issues including but not limited to: parenting challenges, constant stress, worries about family members, single parent families, domestic violence and court support.

## OPERATIONS

Operations work to collaborate as part of team of community service and health professionals to provide a person centred practice. Through integration with other teams Operations are able to provide exceptional financial and administrative support to the organisation to enhance long term wellbeing of the community.



# CHAIRPERSON'S REPORT



**LYN**  
BRIGHT

Community Links Wellbeing has had another fantastic year with growth and expansion being experienced in all areas.

This growth is a direct result of the true commitment of the organisation in delivering all services direct to the community in a respectful manner that addresses the need of both the community and the funding bodies.

The Board of Management is a cohesive group working together for the ongoing sustainability of the organisation. During the past year the Board has successfully focused on two main areas:

- Consolidating the organisations financial viability ensuring long term stability into the future.
- Embedding the governance policies and procedures into our activities.

The Team lead by Greg and Nicole has shown themselves to be proactive and flexible in the ever changing and evolving needs of the local communities.

To all involved I congratulate and thank you for your commitment and support of the organisation, the community and your co-workers.

To my fellow Board Members thank you, yet again, for another interesting and productive 12 months.

I look forward to the next twelve months with enthusiasm and anticipation.

Thank you, Lyn





# OUR GOVERNANCE BODY



**THOMAS**  
GOODMAN

I am a retired gent who believes in equality. I am very happy to bring my small business experience to Community Links Wellbeing, an organisation which empowers people to take an active part in their lives and their community. I was also a board member of Wingecarribee Family Support Service for many years.



**ARNO**  
SCHAAF

I have been a resident of Wollondilly for over 25 years and had visibility of the positive impact that Community Links Wellbeing has. As I have always worked outside the area I felt it important to engage more and give something back to the community.



**KEITH**  
SMITH

I place a great deal of importance on having strong communities where people feel safe, across all ages and backgrounds and are respected, valued and supported. This doesn't magically happen, you need to work at it by having capable people on the ground for long periods, building relationships layer upon layer to make it occur. This is what Community Links Wellbeing has accomplished over many years in the most effective manner. I feel proud to be able to say that I am part of this organisation as my contribution does its bit to benefit the rest of the community.



# OUR GOVERNANCE BODY



**GARETH**  
JAMIESON

I greatly appreciate the importance that Community Links Wellbeing plays within the community I work within. I consider myself as a person who is passionate about helping others regardless of their context or circumstances and I consider Community Links Wellbeing to be the most complete alignment with my ideals and something I am passionate about representing as a Board Member.



**MARK**  
BENSLEY

I moved to the Wollondilly Shire, Tahmoor 6 years ago and truly believe that to be a part of the community you need to be involved in the community, and what better way than with Community Links Wellbeing. Having over 30 years' experience in business management roles helping to guide organisations through strategies and transformation I feel I bring an additional, possibly different perspective to the board.



**TONY**  
JAGICIC

I have been a longstanding member of the Tahmoor community with intimate knowledge of local needs. I believe that this allows me to provide a specific insight to the board of Community Links Wellbeing.



## OUR GOVERNANCE BODY

**JULIE**  
HOFFMANNBECK

Community worker with extensive knowledge and experience working with survivors of Domestic and Family Violence in the local area.

## OUR PATRONS



Community Links Wellbeing plays an important role in Wollondilly. It is vital that we recognise their part in providing the social infrastructure that underpins our wonderful, vibrant community. I am honoured to be able to partner with Community Links Wellbeing to advocate and promote the important investment they make into servicing our community."



As a former Mayor and long time Councillor of Wollondilly I have high regard and respect for the work done by Community Links Wellbeing. On many occasions when community members have needed assistance on a whole range of issues affecting their lives I have been confident that referring them to Community Links Wellbeing would get them the help or service that they needed. Community Links Wellbeing is valuable to the well-being of our community and I sincerely thank them for the work they do.



# GENERAL MANAGER'S REPORT



**FY** 2018-2019 was a year of tremendous, growth, change and opportunity. A time of working in collaboration with old, established business partners and welcoming new associates who have offered us a chance to deliver more varied and innovative projects to our local communities. The funding that Community Links Wellbeing (CLW) has secured is having an impact in several areas, with early intervention the key, particularly in the areas of Mental Health, Allied Health, Casework and our Supported Playgroups.

I will start by thanking the Board for their support, guidance and patience as we worked through structural changes. There has been a huge turnaround in our financial position this year and that is in no small part down to the countless voluntary hours that these dedicated people have contributed. For me personally, our Chairperson has been a mentor with her knowledge of Governance and WH&S. CLW is now in a sound position in these areas thanks to the advice Lyn has given me. All of the Board members put their hands up for one simple reason, they are passionate about CLW and more importantly about the communities they live in.

I would like to thank all of our partners, far too many to mention here, but in particular FACS, the South West Sydney Primary Health Network (SWSPHN) and South West Sydney Local Health District (SWSLHD). FACS has been funding us for over thirty years and whilst they have undergone huge internal restructuring they have maintained their support of CLW in much the same way during that time. To work with the SWSPHN and SWSLHD has been an amazing experience. These two funding bodies have enabled us to deliver services to our communities that previously have never existed. Both of the teams have worked along side us and I think it's fair to say they get us much satisfaction out of what we are achieving as we do. To both Chris and Patrick and your dedicated teams, thank you.

To our volunteers and students, thank you. You play an integral part in what we do at CLW and we would not be able to operate as effectively as we do without your input and expertise.

To the members of our community who give us the privilege of supporting you, thank you. You are the reason that we turn up everyday and motivate us to always improve on what we do. Your resilience, strength and drive in sometimes the most testing of circumstances keeps us grounded and constantly searching for ways that we can best deliver great outcomes.



I did want to make special mention of our accountant whose role here will come to an end over time as we, for the first time ever, have employed a full time accountant. Ralph and I have worked closely over the last fifteen years and particularly the last eight years or so. We have had both good and bad financial years and seen some dramatic changes but there has always been a mutual respect which has enabled us to get the job done one way or another. He has driven me to distraction at times, and I probably him, but one thing that could never be questioned was Ralph's passion and commitment to CLW. He has done many hours of work for free and I guess the best gauge of an Accountants skill is the Auditors and Funding Bodies have always been happy, thanks Ralph.

Although I could fill a couple of pages writing about the staff I will try and keep it as brief as possible. Firstly to both our Operations Manager, Nicole, and Business Development Manager, Leah, unfortunately someone had to work closely with me and you were the chosen ones. The ground that we have covered when you look back has been unbelievable. We have learnt so much in a short space of time and I simply couldn't have done it without you both, you deserve praise for where CLW now sits in terms of systems, procedures, HR etc, etc, the list would go on and on.

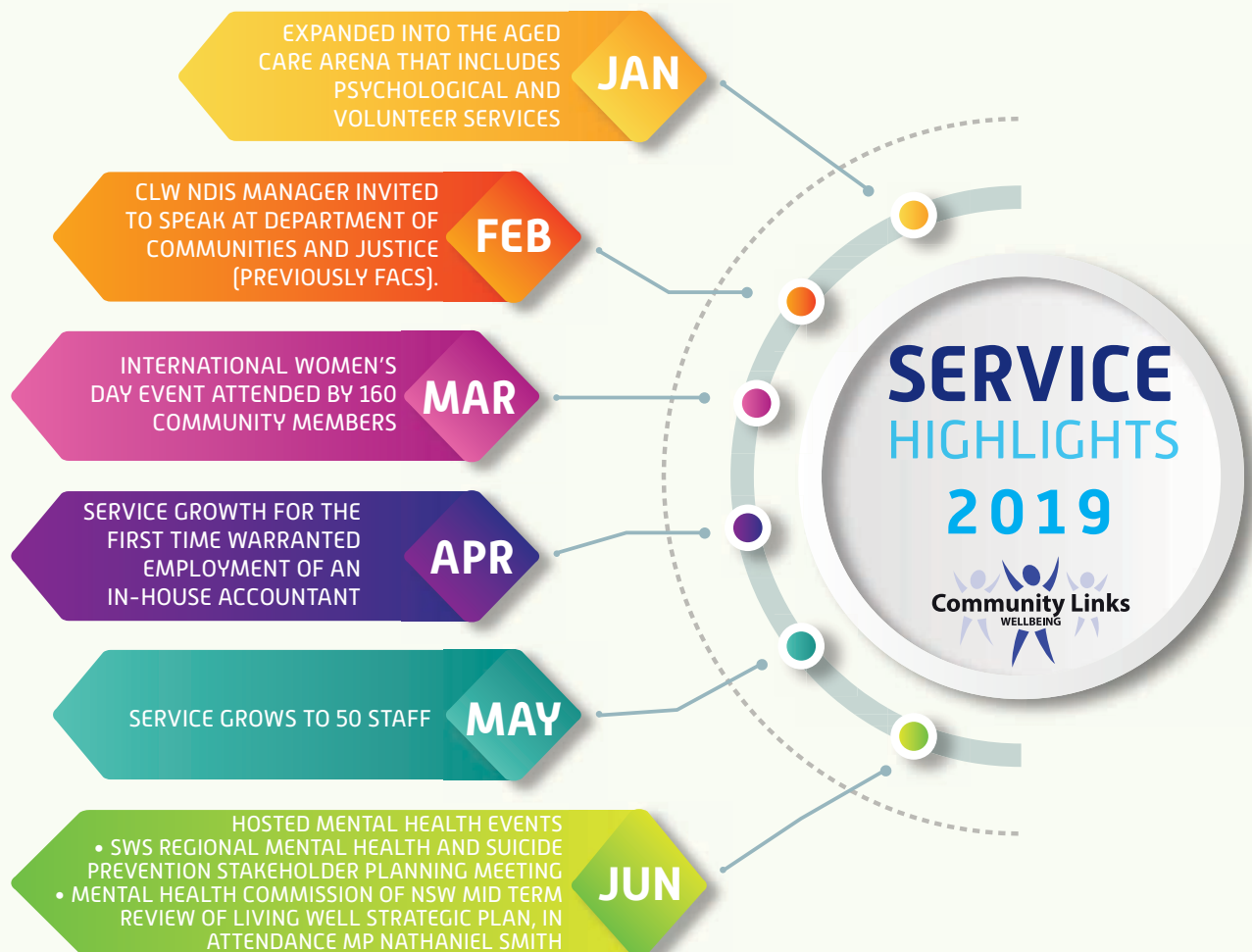
To our other Managers, Kyla, Martin, Larry, Kellie, Carmel, Libby and Luke thank you hardly seems enough but anyway, thank you. You have achieved great things both together in your various positions, with your teams and your expertise in your chosen fields makes my job a simpler task. You all take great pride in your work and all understand exactly what we are trying to achieve here.

To the rest of the staff, the ones that go into people's homes, hear the stories, help dry the tears, prepare the invoices, pay our bills, run the groups, see the laughter, share the highs, educate, research, motivate and inspire us, thank you. We together, are making a huge difference and covering more ground than we ever have before. We could have as much funding and resources as we need and none of that would matter if we did not have the right people delivering the services. We are in safe hands with the knowledge and expertise that the staff have and each and every one of you should be proud of what you have achieved; and I thank you but equally as important the community thanks you.

It has been a remarkable year for many reasons and it is important once we have reflected on the previous year to keep striving to improve and focus on our core values that have served us well for over thirty years. There are significant challenges that we face, change and reform are common themes in our sector. The management of the service is more critical than ever to ensure the staff are given clear direction and support to enable them to perform to the highest standard possible. I am confident that by working together we can achieve great things.

Thank you, Greg









# STATISTICS

**8100**

PHONE CALLS THROUGH RECEPTION

**1900**

WALK-INS PRESENTING AT RECEPTION

EMERGENCY RELIEF ASSISTANCE  
238 CLIENTS ASSISTED EQUATING

**\$84,524**

CURRENT NDIS REGISTERED CLIENTS

**198**

POTENTIAL NDIS GENERATED INCOME

**\$1,165 M**

**191**

NUMBER OF CLIENTS RECEIVING  
CASE MANAGEMENT

**270**

BOYS AND GIRLS ATTENDED  
A WEEKLY DROP IN PROGRAM

**198**

CHILDREN ATTENDED  
32 PLAYGROUPS RUN OVER THE YEAR

SENIORS PARTICIPATED IN VARIOUS ACTIVITIES

**1036**

APPOINTMENTS BOOKED  
WITH ALLIED HEALTH TEAM

**5421**

ALLIED HEALTH TEAM RECEIVED

**193**

NEW CLIENTS

**703**

CLIENTS RECEIVED SERVICE  
THROUGH MENTAL HEALTH PROGRAM

YOUNG PEOPLE ACCESSING  
ReFRAME YOUTH MENTAL HEALTH

**244**



# ALLIED HEALTH PROGRAMS

**ALLIED HEALTH MANAGER**  
ELIZABETH DUFFY

## Therapy

The Allied Health team have had a successful year across all aspects of the service. The team which consists of four Occupational Therapists, three Speech Pathologists and a Psychologist have continued to provide a high standard of support to Community Links Wellbeing (CLW) clients. In the 2018-2019 financial year the Allied Health team attended 5421 assessment and therapy sessions, with 227 new clients accessing their services.

This year, the Allied Health team have continued building upon their partnerships with local schools and preschools in the Wingecarribee, Wollondilly, Camden and Campbelltown areas. This has not only consisted of the provision of intervention services but has also encompassed staff training and presentations for parents on developmental milestones, school readiness and behavioural support. Our Speech Pathologists are continuing to run funded therapy groups within Hilltop Public and St. Anthony's Primary School. In addition, this service is now provided at Yanderra Public School. We have also continued our strong partnership with Uniting, providing Speech Pathology and Occupational Therapy services to families accessing their service.

The Allied Health Team has commenced social skills programs during the school holidays. Small groups are run at Bargo, Tahmoor and Camden offices, as well as at Burns Obstacle Course where clients are able to practice their newly acquired social skills and further develop their friendships. These groups have been a huge success and numbers continue to grow. We look forward to another successful year ahead in 2019-2020.



# Transitional Playgroups

Transitional Playgroups have commenced this year at CLW following the acquisition of funding from the Start Strong program. Community Links Wellbeing (CLW) staff facilitate two playgroups at Tahmoor Community Centre and Buzy Bee Kindy, the Oaks. The transitional playgroups are facilitated by a Speech Pathologist and Early Childhood Teacher.

Attendance of the transitional playgroups has gradually increased over the year, with approximately 35-40 children attending the groups each week. The groups are inclusive and accessible for all children aged 0-4 within the community. Several of the families who attend playgroup each week also access other services within CLW, such as Allied Health and Casework.

CLW has provided playgroups for families for many years. The progression to transitional playgroups has allowed for specific developmental goals of attendees to be targeted. Parents have the opportunity to identify strengths, interests and goals for each of their children. These are then evaluated by the group facilitators and incorporated into future groups. Portfolios are developed for all children who regularly attend the groups which are provided to families at the end of the year.

Each week a theme is selected by group facilitators, such as Book Week and Science Week. Activities are designed to include communication, sensory, motor and social goals specific to the attendees. There is a significant focus on cultural awareness within the group.

The transitional playgroup facilitators look forward to continued growth of the groups in 2019-2020.





# CASEWORK

## **CASEWORK MANAGER** ALICE LUCAS

The Family Support team is highly diverse in meeting the needs of all individuals in our community. We are made up of eight skilled and motivated individuals. Our combined attributes allows us to support and empathise with one another on a daily basis through the sometimes challenging, yet rewarding work we do. Our team ethos allows us to provide better support to families, children and young people in the best way possible.

The Family Support Team has been providing a broad range of early intervention services to meet the needs of local families. We aspire to support families within the local community to capacity build, develop social networks and place trust back in to the wider community that support is never far away. We see this as giving an opportunity to provide a fulfilling future for not only for parents and carers, but for their children, extended family and the wider community as a whole. We continue to utilise holistic, strength based approaches, empowering families during their time with our program.



This year, Community Links Wellbeing (CLW) secured funding to launch our new program RockSolid. This is a wonderful and exciting opportunity to fulfil an existing gap in the Wollondilly and Wingecarribee communities. RockSolid is a program which offers support to children and young people 0-17 years that are living in a family impacted by Mental Health. The program focuses on engaging children and young people to assist in accessing services, resources and support. So far, the program continues to grow and develop with current RockSolid case workers keeping quite busy providing casework support to their clients. In addition, RockSolid recently held two holiday camps this year which were proven successful and fun all round. Two of our RockSolid case workers were able to join in the fun with the children, including canoeing, rock climbing and other activities.

Our weekly Girls Drop In program continues to provide a safe hang out space for young girls aged 11 to 17 years. Case workers provide both indirect and direct supportive mentoring to young women through difficult experiences. Positive and strength based philosophy is used to promote positive behaviour amongst the girls. This has been animated through various arts and sensory activities, cooking and games.

Feedback received from this group includes how the girls truly value having 'someone' who is genuine, listens and asks about their day. One young lady in particular who has significant mental health challenges and a history of struggling to engage with clinicians happens to be one of our most consistent attendees, eagerly engaging within the group. We like to think this is due to the safe, welcoming and dynamic environment the program provides.

There continues to be a need for Family Support across the Camden, Wingecarribee and Wollondilly shires. We continue to see lengthy wait list times for our local families who are requiring various levels of support. Our intake process has been tweaked in a way which enables us to check in with families who are on the waitlist to monitor and assist with any immediate or identified needs.



# COMMUNITY ENGAGEMENT

## COMMUNITY ENGAGEMENT MANAGER

LARRY WHIPPER

The Community Engagement Team continues to position itself as an integral part of our service delivery across our service areas. The role of the team has expanded and diversified significantly under the expert guidance of the Team Leader. I am particularly impressed by our Youth Engagement Workers, (YEWS), who have adapted to their new roles with dedication, commitment and compassion.

The YEWS continue to expand and deliver their skills in a truly professional manner. They have developed critically important support processes and contact points for young people in Picton High School and at our Bowral walk-in. We are very fortunate to have a diverse team with varied youth engagement skills, music being one of these. Many young people connect very quickly through the power of music and this is something the team is in a position to certainly expand upon.

The contribution the YEWS have made to the successful implementation of our ReFrame

program cannot be denied. Their expertise and commitment has assisted to develop ReFrame into a very relevant, unique and meaningful program to engage and, support young people experiencing mental health issues. The YEW team provide significant and practical support to the ReFrame clinicians.

The Community Engagement Team as a whole are surely the public face of Community Links Wellbeing and contribute enormously to building professional networks and maintaining a high visibility in our community. Our Community Development Worker continues to strengthen our partnerships and promote the CLW banner in a professional, meaningful and effective way.

The team also administers to the needs of our wider community and also by assists in the development of the skills of our pre-schoolers.

Our Aboriginal Supported Playgroup continues to provide opportunities for Aboriginal children to strengthen physical, motor skills for school readiness. The Springwater Tots Coordinator continues to develop strong connections within Aboriginal community and to provide a culturally appropriate and safe space for people to do so.







Our young parent group continues to thrive under skilful and dedicated facilitation and has developed a very strong and socially rich environment for young parents to develop parenting skills and to build strong and valuable relationships, which assist to improve parenting skills and develop strong family and community bonds.

Our Supported Playgroup at Tahmoor continues to provide strong supports to Wollondilly residents and we are fortunate to have such skilled workers and direct access to allied health therapists as well.

Our Multicultural Toy Library continues to provide opportunities for children's development and provides an excellent cultural program to residents across our service area.

The team has also benefited greatly from trainees and volunteers who have adapted to the Community Engagement Team.

Collectively the team has provided us with an opportunity to develop our social media presence and make as a wonderful support contribution to the team and bringing a youthful perspective into the team.

The team also continues to develop strong partnerships with Local Members of Parliament and Local Government. CLW participates on numerous Committees and is represented at Community forums and Interagencies; also a member of the Community and Justice's Wingecarribee Community Services Outreach Group, which provides contact points for residents in remote areas of the Wingecarribee to connect with local service providers.

Our newly initiated Community Visitors Scheme is also showing benefits to the community by reducing social isolation, depression and loneliness that many seniors experience due to frailty, health and mobility problems. The program will be a rewarding experience for both the person receiving aged care services and the volunteer.



# NDIS PROGRAM

## **NDIS MANAGER** CARMEL FLAVELL

As the biggest national social change since the 1970's, the NDIS continues to be an integral part of the community support system. Since our service provider registration in July 2016, as the NDIS Manager, I continue to make substantial inroads into the NDIA service provision requirements.

A major part of the NDIS manager role is to keep up to date with the changes and monitor impacts of the NDIA both within our service and throughout the community.

In addition it is imperative that my continued attendance at forum networks and training opportunities are maintained, thus allowing the staff to be kept up to date and ensure that any issues are identified that could impact service provision within the organisation.

In order to keep updated with changes within the NDIS system, its challenges, invoicing and to ensure smooth NDIS system operations monthly meetings were established with invitation to include other staff members from administration, allied health and management.



It became evident over the 12 months that continuing education regarding both what is the NDIS and how to navigate the system was required. I established information sessions not only for the broader community but also for other services in the region which included offering free sessions once a month to Macarthur Youth and Family Services and The Department of Communities and Justice (formerly Family and Community Services).

The promotion of CLW's NDIS services and on-going education provided the introduction and continuation of local partnerships with organisation such as: YMCA exercise physiology, Bounce Back Physiology and Buzy Bees Kindy.

Following on from the successful training provided to the CLW administrative team in FY 2018, the systems that have been implemented are continuing to run smoothly and the teams are working well together.

As from 1st July 2018, Community Links Wellbeing registration with the NDIA has been transitioned along with other NDIS registered service providers to the National Quality and Safeguards Commission.

With this change of registration came a change to the approved service categories for CLW and these are the following:

## 1. Support Coordination [specialist support coordination]

## 2. Improved Relationships consisting of:

- Specialist behavioural intervention support consisting of highly specialised intensive support intervention to address significantly harmful or persistent behaviours of concern. Development of behaviour support plans that temporarily use restrictive practices, with intention to minimise use of these practices.
- Behaviour management plan, including training in behaviour management strategies.
- Individual social skills development which is social skills development with an individual for participation in community and social activities.

Whilst we note that our next major challenge will be undertaking the NDIA Commission's certification processes that are due to commence for CLW in about January of 2020, it is never the less important to acknowledge a few highlights:

- Individual support coordination Training from Sudaca
- Disability Consulting Service training
- Finding a support service to provide one on one supports successfully to a participant with extreme behaviours, having Keryn as support coordination extra!



# MENTAL HEALTH PROGRAMS

**CLINICAL PROGRAM DIRECTOR**  
MARTIN LUMETZBERGER

## You in Mind

Year 2018-19 saw a reasonable increase in clinicians joining the program via sub contractor process and Community Links Wellbeing (CLW) employees. This has enabled greater coverage across both shires and while it has absorbed some of the referral demands there remains a need for more clinicians in part due to the increase in referrals. This may be attributed to a number of reasons namely the coherent processes CLW and the South West Sydney Primary Health Network (SWSPHN) have established now which provides for very few referral pathway and payment issues. Certainly there has been some glitches in both areas, however, the CLW and SWSPHN teams have forged a solid relationship which has created a healthy space in which matters are generally resolved. The investment in the CLW operations team is an integral part of the growth for You in Mind as they field many questions both consumer based, administration oriented and resolve questions to aplomb.

## ReFrame

This inaugural year has seen rapid uptake across all segments including infrastructure, internal administrative processes, staffing and of course community awareness resulting in referrals. It has been important to pace this growth of referrals and service capacity simultaneously, so to avoid potential problems about service

capacity for delivery. Thus avoiding the pre existing service problems typically associated with access such as avoiding waiting lists. There are some mechanisms CLW and ReFrame have that aims to avoid creating a culture of disappointment including clinicians and youth engagement workers collaborating around case planning. The hubs, particularly Bowral have a steady increase in actual walk-ins and the sense reported back via all channels is one of inclusivity and avoidance of the ivory tower, both values inherent in the CLW cultural fabric. The staff advocacy for every individual is equally obvious, as it is essential. As a colleague and program director I'm increasingly proud of the dynamic team and support 'back of house'. In saying this the next stage of community development has begun including establishing a tertiary level youth mental health stakeholder panel including significant services that are seeing young people daily. There has been recent in roads made into the school psychologist relationships and a close collaboration with local police, local health district and lifeline which will undoubtedly create long standing and viable systems for our young people.



# TREASURER'S REPORT

**TREASURER**  
THOMAS GOODMAN

The cash on hand at the end of the year was \$1,332,906 compared to \$925,139 the previous year. This is an increase of \$407,767 on the previous year. The cash for the organisation was held in an interest bearing account and a term deposit amounting to \$774,316 with \$608,590 deposited in working accounts.

Community Links Wellbeing (CLW) over the last financial year has continued to flourish providing opportunities for the business to evolve. This year CLW continued to strengthen its partnership with Southwest Sydney PHN [SWSPHN] with its provision of services in Mental Health as well as see a new partnership with Southwest Sydney Local Health District [SWSLHD]. This has allowed the business to provide growth across both the mental health and allied health fields, cementing CLW as a part of the community in both the funded and self-funded domains.

The costs were maintained during the year considering the rapid expansion of services that needed to be provided and as a result the organisation finished with a surplus for the year of \$389,367. This surplus arose out of the Therapy, NDIS and other income areas. It has ensured that the organisation is able to consolidate and improve on its reserves and continue to be a viable organisation into the future.

Treasurer

Thomas Goodman



**Community Links Wollondilly Inc**  
**Statement of Financial Position**

**As at 30 June 2019**

	Note	2019 \$	2018 \$
<b>Current Assets</b>			
Cash & Cash Equivalents	4	1,332,906	925,139
Trade & Other Receivables	5	467,933	218,243
Other Assets	6	43,363	14,996
<b>Total Current Assets</b>		<b>1,844,201</b>	<b>1,158,379</b>
<b>Non-Current Assets</b>			
Other Assets	6	26,450	12,150
Property, Plant & Equipment	7	0	0
<b>Total Non-Current Assets</b>		<b>26,450</b>	<b>12,150</b>
<b>Total Assets</b>		<b>1,870,651</b>	<b>1,170,529</b>
<b>Current Liabilities</b>			
Trade & Other Payables	8	363,087	200,380
Funding Received in Advance	9	200,450	98,833
Provisions	10	316,516	268,928
<b>Total Current Liabilities</b>		<b>880,053</b>	<b>568,141</b>
<b>Non-Current Liabilities</b>			
Provisions	10	33,443	34,599
<b>Total Non-Current Liabilities</b>		<b>33,443</b>	<b>34,599</b>
<b>Total Liabilities</b>		<b>913,496</b>	<b>602,740</b>
<b>Net Assets</b>		<b>957,155</b>	<b>567,789</b>
<b>Members' Funds</b>			
Reserves	11	529,076	529,076
Accumulated Surplus		428,079	38,712
<b>Total Members' Funds</b>		<b>957,155</b>	<b>567,788</b>

The above statement is an extract of the financial statements.  
This statement should be read in conjunction with the accompanying notes to the financial statements.

**Community Links Wollondilly Inc**  
**Statement of Comprehensive Income**  
**For the Year Ended 30 June 2019**

	Note	2019 \$	2018 \$
<b>Revenue from Ordinary Activities</b>	2	4,242,293	2,183,943
Gain on Amalgamation	16	0	106,945
Employee Benefits Expense		(2,509,042)	(1,502,254)
Depreciation and Amortisation Expense	3	(83,370)	(20,107)
Operating Lease Expense	3	(168,831)	(117,597)
Other Administration Expenses		(340,895)	(230,299)
Service Costs		(750,789)	(397,155)
<b>Surplus (Deficit) from Ordinary Activities</b>		<b>389,367</b>	<b>23,476</b>
 Income Tax Expense		 0	 0
<b>Surplus (Deficit) after income tax</b>		<b>389,367</b>	<b>23,476</b>
 <b>Less transfer to Reserves</b>			
Vehicle Replacement Reserve	11(b)	0	(12,216)
		0	(12,216)
 <b>Surplus (Deficit) transferred to Accumulated Surplus</b>		<b>389,367</b>	<b>11,260</b>

The above statement is an extract of the financial statements.  
This statement should be read in conjunction with the accompanying notes to the financial statements.



**Community Links Wollondilly Inc**  
**Statement of Changes in Equity**  
**For the Year Ended 30 June 2019**

	Accumulated Surplus \$	Reserves \$	Total Members' Funds \$
<b>Balance at 1 July 2017</b>	<b>27,452</b>	<b>516,860</b>	<b>544,312</b>
Net Surplus/(Deficit)	23,476	0	23,476
Transfers from reserves	0	0	0
Transfers to reserves	(12,216)	12,216	0
<b>Balance at 30 June 2018</b>	<b>38,712</b>	<b>529,076</b>	<b>567,788</b>
Net Surplus/(Deficit)	389,367	0	389,367
Transfers from reserves	0	0	0
Transfers to reserves	0	0	0
<b>Balance at 30 June 2019</b>	<b>428,079</b>	<b>529,076</b>	<b>957,155</b>

		2019 \$	2018 \$
<b>Reserves</b>			
Yvonne Cooper Trust	11(a)	516,860	516,860
Vehicle Replacement Reserve	11(b)	12,216	12,216
<b>Balance at 30 June</b>		<b>529,076</b>	<b>529,076</b>

The above statement is an extract of the financial statements.  
This statement should be read in conjunction with the accompanying notes to the financial statements.

**Community Links Wollondilly Inc**  
**Statement of Cash Flows**  
**For the Year Ended 30 June 2019**

	Note	2019 \$	2018 \$
<b>Cash Flows from Operating Activities</b>			
Receipts from operations		4,256,242	2,062,232
Interest received		15,503	16,217
Payments to supplier and employees		(3,780,608)	(2,133,716)
<b>Net cash generated by operating activities</b>		<b>491,137</b>	<b>(55,267)</b>
<b>Cash Flows from Investing Activities</b>			
Fixed asset purchases		(83,370)	(20,107)
Proceeds on sale of fixed assets		0	0
<b>Net cash used in investing activities</b>		<b>(83,370)</b>	<b>(20,107)</b>
<b>Cash Flows from Financing Activities</b>			
Funds received from amalgamation	16	0	106,945
<b>Net cash generated from financing activities</b>		<b>0</b>	<b>106,945</b>
Net increase/ (decrease) in cash held		407,767	31,571
Cash at the beginning of the financial year		925,139	893,568
<b>Cash at the end of the financial year</b>		<b>1,332,906</b>	<b>925,139</b>

The above statement is an extract of the financial statements.  
This statement should be read in conjunction with the accompanying notes to the financial statements.



**Community Links Wollondilly Inc**  
**Independent Audit Report to the Members of**  
**Community Links Wollondilly Inc**  
**For the Year Ended 30 June 2019**

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## **Audit Opinion**

We have audited the financial report of Community Links Wollondilly Inc (“the Association”), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Responsible Persons’ Declaration.

In our opinion, the financial report of Community Links Wollondilly Inc has been prepared in accordance with Div 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Association’s financial position as at 30 June 2019 and of its performance for the period ended on that date; and
- (b) complying with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*,

## **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor’s Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board’s APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Other Matter**

The financial report of the Association for the year ended 30 June 2018 was audited by another auditor who expressed an unmodified opinion on that financial report on 25 October 2018.

## **Information Other than the Financial Report and Auditor’s Report Thereon**

The Responsible Persons are responsible for the other information. The other information comprises the information included in the Association’s annual report for the year ended 30 June 2019, but does not include the financial report and our auditor’s report thereon. Our opinion on the financial report does not cover the information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## **Responsibilities of the Responsible Persons for the Financial Report**

The Responsible persons of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Responsible Persons determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Association’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible persons either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

**Community Links Wollondilly Inc**  
**Independent Audit Report to the Members of**  
**Community Links Wollondilly Inc**  
**For the Year Ended 30 June 2019**

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**Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism through the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible persons.
- Conclude on the appropriateness of the responsible persons use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our audit's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Responsible Persons regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Garcia Group Advisors  
Chartered Accountants

Michael Garcia  
Principal

OATLEY NSW 2223

Dated: 3<sup>rd</sup> October 2019



# ACKNOWLEDGEMENTS

COMMUNITY LINKS WELLBEING WOULD LIKE TO THANK THE FOLLOWING INDIVIDUALS AND ORGANISATIONS FOR THEIR ONGOING SUPPORT.

Monica Page (decd) – *Volunteer*  
Elaine Chaseling – *Volunteer*  
Mardi Cheesley – *Volunteer*  
Argyle Housing  
Aboriginal Tobacco Control Project  
ACON have provided free condoms.  
Anglicare CRCC  
Bargo Sports Club  
Big W – *Mittagong*  
Brief Therapy Solutions  
Bunnings  
Buzy Bees Kindy, *The Oaks*  
C3 Church Wollondilly  
C3 Church Picton  
Chris Thomas, Inside Office  
Church of Jesus Christ of Latter Day Saints –  
*Blair Athol and Mittagong*  
Cobbitty Market  
Coles – *Picton*  
Core Community Centre  
Department of Communities and Justice  
*(formerly Family and Community Services)*  
Elders Real Estate Picton  
Five Ways to Wellbeing Health NSW  
Harvey Norman – *Moss Vale*  
Haven Project  
Joanne Fraser  
John George  
Knitting for Others *(from Uniting Church)*  
Macarthur Gateway  
Macarthur Legal Centre  
Macarthur Women's Domestic Violence Court  
Advocacy Service  
Margaret Smith  
Melissa Ross  
Mittagong Primary School  
Mittagong RSL  
MP Angus Taylor

MP Nathaniel Smith  
MP Jai Rowell  
Oxley Cottage  
Oz Harvest  
Picton Bowling Club  
Picton High School  
Rotary Club of Macarthur Sunrise Inc  
Rotary Club of Wollondilly North  
Salvation Army Moneycare  
Sarah Coughlan  
Sarah's Theatre & Dance School (STADS)  
SIMEC Mining Tahmoor  
Stockland Community Grant  
Southwest Sydney Local Health District  
Southwest Sydney Primary Health Network  
Spoilt Hairdressing  
Stonequarry Quilters  
Tahmoor Public School  
The Oaks Preschool  
Uniting Church – *Mittagong*  
Wilton Public School  
Wollondilly Shire Community Grants  
Wollondilly Shire Council

## CONTACT US

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